UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

IN RE: SOCIAL MEDIA ADOLESCENT ADDICTION/PERSONAL INJURY	MDL No. 3047
PRODUCTS LIABILITY LITIGATION	Case No.: 4:22-md-03047-YGR-PHK
	JOINT LETTER BRIEF
	REGARDING MDL
	BELLWETHER PLAINTIFFS'
This Filing Relates to:	LOST DEVICES AND THE
	PRESERVATION OF NON-
ALL PERSONAL INJURY ACTIONS	BELLWETHER MAIN DEVICES
	Judge: Hon. Yvonne Gonzalez Rogers
	Magistrate Judge: Hon. Peter H. Kang
Dear Judge Kang:	

Jear Judge Kang:

Pursuant to the Court's Standing Order for Discovery in Civil Cases, the Personal Injury Bellwether Plaintiffs and Defendants respectfully submit this joint letter brief regarding their outstanding dispute over the preservation of non-bellwether Plaintiffs' main devices.

Pursuant to the Discovery Standing Order and Civil Local Rule 37-1, the Parties attest that they met and conferred by video conference, email, and correspondence on numerous occasions before filing this brief. On August 5, 2024, October 7, 2024, and again on October 11, 2024, lead trial counsel for the Parties involved in the dispute attended final conferrals. Because all lead counsel are not located in the geographic region of the Northern District of California or otherwise located within 100 miles of each other, they met via videoconference. Lead trial counsel have concluded that no agreement or further negotiated resolution can be reached.

The parties will be prepared to address these disputes at the Court's earliest convenience, including at the October 24, 2024 Discovery Management Conference.

Dated: October 21, 2024 Respectfully submitted,

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ATTESTATION

I, Jessica Davidson, hereby attest, pursuant to N.D. Cal. Civil L.R. 5-1, that the concurrence to the filing of this document has been obtained from each signatory hereto.

Pursuant to Section H of this Court's Standing Order in Civil Cases, lead counsel for Plaintiffs and each of the Defendants attended the final meet-and-confer on October 11, 2024, which was conducted via a videoconference Zoom meeting, as lead counsel were in attendance from locations across the country more than 100 miles apart.

Dated: October 21, 2024 /s/ Jessica Davidson
JESSICA DAVIDSON

Defendants' Position: Plaintiffs' devices contain unique evidence of their digital lives (including use of non-defendant platforms and applications), information that is critical to their claims, as Plaintiffs themselves have admitted. (*See* 7/11/24 DMC Tr. 25:10-11 (Plaintiffs' counsel: "We agree that these devices will have certain types of data and information that the defendants are entitled to have," including "app usage data" and "device usage metrics").) The Court has recognized the importance of such evidence, by ordering forensic imaging and production of these data by the bellwether Plaintiffs. Nonetheless, and even though multiple bellwether Plaintiffs have now lost, wiped clean or traded in their devices, Plaintiffs have refused to: (1) identify when non-bellwether Plaintiffs in the MDL proceeding received a litigation hold notice; (2) explain the steps their counsel took to ensure that relevant electronically stored information ("ESI") and the devices they used to access Defendants' platforms were preserved; and (3) forensically image those devices. Instead, Plaintiffs' co-lead counsel threatened "swift retribution" for these requests.

As this Court has repeatedly recognized, Defendants have a right to forensically imaged data for the devices used by PI bellwether Plaintiffs to access Defendants' platforms because such data are directly "relevant to how the device user used that device during the relevant time period." (*See* Discovery Mgmt. Order No. 8, ECF No. 1025, at 6.) The data at issue would reveal how frequently Plaintiffs used the devices and whether other applications, notifications from those applications, and device settings played any role in those alleged harms. This information is highly relevant to causation and speaks directly to Plaintiffs' credibility and the nature of their claimed injuries—all of which Defendants have a right to challenge at trial. Defendants have no way to obtain this information except directly from Plaintiffs' devices. Preservation is critical because usage data are regularly overwritten in the normal course of device usage (i.e., to make space for new data), including with respect to how much time Plaintiffs spend on non-Defendant platforms and applications. For this reason, simply retaining the devices is not enough. *See* 9/25/24 JCCP CMC Tr. 58:6-9 (Plaintiffs' counsel: "you could be talking about 30 to 60 days that the phones store this type of data in a lot of instances").

The Court's orders pertaining to forensic imaging of the bellwether Plaintiff devices underscore the importance of prompt and diligent preservation of key evidence *by all Plaintiffs*. As this Court has recognized, "[a]s soon as a potential claim is identified, a litigant is under a duty to preserve evidence which it knows or reasonably should know is relevant to the action." *Floyd v. 24 Hour Fitness USA, LLC*, No. 23-CV-00871-EMC-PHK, 2024 WL 710617, at *3 (N.D. Cal. Feb. 21, 2024) (Kang, J.) (quoting *Oracle Am., Inc. v. Hewlett Packard Enter. Co.*, 328 F.R.D. 543, 549 (N.D. Cal. 2018)). Moreover, where, as here, there is a risk that such a duty will not be followed and key evidence may be lost before trial, "[f]ederal courts have the authority to preserve evidence by issuing preservation orders." *Martin v. Johnson*, No. 2:20-CV-11342-SB-SHK, 2022 WL 17224707, at *1 (C.D. Cal. Jan. 19, 2022).

Recent developments highlight these risks with respect to the devices Plaintiffs have used to access Defendants' platforms and are the basis for Defendants' request. In July 2024, Defendants learned

¹ Plaintiffs have been on notice since 2022 that Defendants sought preservation of device data. *See* E-Mail from A. Simonsen, Sept. 17, 2022 (requesting confirmation that plaintiffs are "preserving all devices associated with any of the plaintiffs'/minors' Meta accounts").

that seven of the 12 MDL bellwether Plaintiffs lost, sold, destroyed, discarded, or gave away ten electronic devices containing highly relevant evidence *after filing their lawsuits*. (*See* Joint Status Report on Forensic Imaging and Device Data, ECF No. 1204 at 7-8.) In the JCCP, at least five of 20 bellwether Plaintiffs have done the same.² According to Plaintiffs, some of these losses occurred after Plaintiffs upgraded their devices to a new model. (*See id.*) This loss of critical evidence in the bellwether cases is also likely occurring in many non-bellwether cases, as Plaintiffs (a) upgrade their devices to new models or (b) lose, sell, or discard their devices. This is all the more true since many MDL Plaintiffs are teens or young adults who may not appreciate the significance of litigation hold notices, much less understand how to comply with them.

Even though Plaintiffs secured an order requiring Defendants to identify each custodian who received a litigation hold and when (*see* DMO 5, at 3, ECF No. 789), Plaintiffs' counsel are unwilling to confirm whether each Plaintiff in the MDL received such a notice, precluding Defendants from verifying whether the non-bellwether Plaintiffs understand their obligation to preserve ESI and their devices. As a result, there is a very high risk that devices used by non-bellwether Plaintiffs will be lost or destroyed, leaving Defendants without key evidence to defend themselves in those cases. Plaintiffs' counsel have also taken the position that forensically imaging all of Plaintiffs' main devices would be too expensive. This position fails for multiple reasons.

First, Plaintiffs' proposal to forensically image only the bellwether Plaintiffs' devices would not adequately protect Defendants' rights. Each non-bellwether Plaintiff is unique, and the circumstances surrounding their device usage vary from one Plaintiff to the next. Thus, each Plaintiff must ensure that their main devices, and the critical data on those devices, are preserved.

Second, while Plaintiffs point to the expense of forensic imaging,³ that burden is "proportional to the needs of this case." See France v. Chippewa Cnty., No. 2:20-cv-248, 2021 U.S. Dist. LEXIS 265098, at *6 (W.D. Mich. Nov. 22, 2021) (requiring forensic images despite cost where the relevant information was "not available through less-invasive means" and plaintiff sought substantial damages). Plaintiffs seek significant damages from Defendants based on the claim that the "design" of their platforms caused users to become addicted, leading to a variety of mental and other personal injuries. To fairly challenge that theory in any given trial, Defendants must have a complete and accurate picture of the usage behaviors, patterns, and history for the particular Plaintiff pressing that claim. The only way to ensure the availability of that key evidence is to require each non-bellwether Plaintiff to preserve the devices they used to access Defendants' platforms and subject those devices to forensic imaging.⁴ The MDL leadership has repeatedly told

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² The JCCP Plaintiffs brought this issue up at the JCCP CMC earlier this month, and Judge Kuhl advised Defendants to present the issue to Your Honor. *See* 10/9/24 JCCP CMC Statement at 11; *see also* 10/14/24 JCCP CMC Tr. 20:15-17, 37:3-6.

³ It is unclear how Plaintiffs calculated costs whether they included paying for substitute phones while imaging is occurring or for CSAM review, which is unnecessary at the preservation stage.

⁴ Defendants have asked Plaintiffs to explain how they are ensuring usage data is being preserved absent device imaging. Plaintiffs have refused.

the Court that they are prepared to devote the resources needed to prosecute these cases,⁵ and they should be held to that commitment.

Plaintiffs' speculation that imaging would "have a chilling effect" on potential plaintiffs is also meritless. No bellwether Plaintiff has dropped out of the litigation upon being ordered to image their devices. In any event, "[w]hen a plaintiff files any court case," they "must be prepared to undergo the costs, psychological, economic and otherwise, that litigation entails." *In re FEMA Trailer Formaldehyde Prod. Liab. Litig.*, 628 F.3d 157, 163 (5th Cir. 2010).

Finally, Plaintiffs' counsel threatened to exact "swift retribution" on Defendants by seeking to forensically image Defendants' custodians' phones. This threat is highly improper. Defendants' employees are not parties to this litigation, and the manner in which they have used their devices (e.g., what platforms or applications they used) is not at issue. Thus, unlike the data contained on Plaintiffs' devices, full-file forensic images of Defendants' custodians' cellphones would be irrelevant to the claims and defenses in this litigation. See In re Apple Inc. Device Performance Litig., No. 5:18-md-02827-EJD, 2019 WL 3973752, at *2 (N.D. Cal. Aug. 22, 2019) (ordering forensic imaging only of plaintiffs' devices because they "actively put their devices at issue when they chose to sue Apple"). Litigation is a search for truth, not a war, and retribution is not a basis for preservation orders or discovery under the Federal Rules. In any event, Plaintiffs' allegations regarding Defendants' purported preservation failures are baseless, irrelevant and unripe.

Plaintiffs' Position: Defendants' demands concerning forensic imaging of <u>non-bellwether</u> Plaintiffs' devices and discovery into preservation efforts by Plaintiffs' counsel are wholly unjustified and should be denied in their entirety.

As a threshold matter, Defendants egregiously mischaracterize the state of the record even with respect to <u>bellwether</u> Plaintiff devices. That record plainly shows bellwether Plaintiffs and counsel understand their duty to preserve relevant data and have made good faith efforts to do so. Of the 10 devices at issue that were once used by 7 bellwether Plaintiffs:

- At least 3 devices⁷ were Chromebooks or laptops that were not identified as "main" devices routinely used by the Plaintiff to use Defendants' platforms.⁸
- Another 4 devices⁹ were iPhones for which data was either captured by creating a "logical image" for the litigation or the data was transferred to a new iPhone when the

⁸ One clarification as to Chromebooks: Plaintiffs' counsel understands from their technical experts that Chromebooks cannot be imaged given their design. Data concerning Chromebook use must be obtained by collecting the user's Google account. Thus, as Defendant Google plainly is aware, physical possession of a Chromebook does not impact access to usage data.

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⁵ (See, e.g., ECF No. 25 (committing Lieff Cabraser's "backing and resources"); ECF No. 29 (committing the "full support and resources of Motley Rice"); ECF No. 22 (Beasley Allen "will commit significant resources"); ECF No. 21 (similar for Morgan & Morgan).)

⁶ Defendants have taken reasonable steps to preserve relevant information from custodians.

 $^{^{7}\,\}mathrm{For}$ bellwether Plaintiffs Craig, J.D., and Mullen.

⁹ For bellwether Plaintiffs Craig, B.H., and S.K.

plaintiff replaced an old device.

• For each of the bellwether Plaintiffs at issue, one or more of the "main" devices they used have been fully forensically imaged. 10

Mistakes happen. And some happened here for some bellwether Plaintiffs. But none of this comes remotely close to showing that any bellwether Plaintiffs' counsel failed to take seriously the duty to preserve evidence or failed to properly advise their bellwether Plaintiff clients of their obligations to preserve relevant data.¹¹

If, after bellwether-Plaintiff-specific discovery, Defendants believe there has been spoliation of relevant data, they can attempt to seek appropriate relief with respect to that bellwether Plaintiff. That is the only recourse to which Defendants might even possibly be entitled.

What Defendants are not entitled to do is to upend the bellwether structure of this MDL to demand that the many hundreds of <u>non-bellwether</u> Plaintiffs—as to whom discovery is stayed and as to whom Defendants have only speculation and no actual evidence that any critical data has been lost—must undertake the expensive, cumbersome, and invasive process of having all of their primary devices forensically imaged, as opposed to simply retaining the devices. ¹² None of what may or may not have happened with respect to any individual bellwether Plaintiffs as they went about their lives and dealt with their devices gives rise to any presumption, let alone actual evidence, of widespread spoliation by the <u>non-bellwether</u> Plaintiffs.

It is especially telling that, despite nearly a full year of negotiations on preservation issues and what information would be required of non-bellwether Plaintiffs thru PFSs, Defendants did not seek any forensic imaging of any Plaintiffs' devices—as opposed to simple retention of the devices—until this summer. Even then, Defendants served discovery only on bellwether Plaintiffs. Plaintiffs do not concede that Defendants genuinely need data that can be obtained only through a forensic image of a device. But Defendants' failure even to seek to preserve such data earlier—despite their assertion now that such data is routinely overwritten as retained devices are used—only calls into question whether the data is as critical (or relevant) as they claim.

The weakness of Defendants' belated demand for forensic imaging is decidedly outweighed by

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¹⁰ Craig (2 main devices with FFS extractions), Davidson (2 main devices with FFS extractions), B.H. (2 main devices with FFS extractions, plus a logical image of the missing iPhone), S.K. (4 main devices with FFS extractions, plus a logical image of the missing iPhone), Melton (7 main devices with FFS extractions), Clevenger (3 main devices with FFS extractions).

¹¹ Defendants also ignore that Plaintiffs have agreed to allow Defendants additional interrogatories and deposition time to explore the actual facts of what did or did not happen with respect to the limited number of bellwether Plaintiff devices they reference, many of which were logically imaged or were not devices that were "habitually, routinely, or regularly" used by the bellwether Plaintiff to access Defendants' platforms.

¹² None of the cases Defendants cite allowed forensic imaging of non-bellwether Plaintiffs where, as here (1) there is a stay of non-bellwether discovery and (2) forensic imaging was neither negotiated nor ordered as part of the Plaintiff Fact Sheets or other requirements for non-bellwether plaintiffs.

the costs and burdens of such a process. Plaintiffs estimate that forensic imaging process would cost many millions of dollars (for the imaging, CSAM scanning, and replacement phones). It also will likely have a chilling effect on many non-bellwether plaintiffs before any discovery from them is due—as well as on potential plaintiffs considering suing Defendants.

Notably, when Defendants sought to raise this issue in the JCCP proceedings, Judge Kuhl indicated she would not hear this issue until after the October 28th substantial completion deadline and instructed the parties to address this issue in a joint report at the November CMC. Hearing Transcript, 10/14/2024 JCCP CMC, 36:28-37:3. Nevertheless, Judge Kuhl stated that "I just don't feel Defendants have the facts that [they] need to bring a motion here. This is just kind of out in the ether to me. You don't have a specific situation." *Id.* at 36:8-11.

Judge Kuhl also noted Defendants' own preservation issues and that she felt this was "tit for tat." *Id.* at 36:24-26; 37:7-9.¹³ On this, Plaintiffs have identified many ways in which <u>Defendants</u> have not complied with their own document and data preservation duties. This includes a record of failures to place vast swathes of key witnesses—including senior company officers—under timely litigation holds, failing to disclose and preserve personal email and other accounts routinely used for work purposes (including, again, by the most senior company officers), and allowing employees under litigation holds to continue to have access to ephemeral chat systems that did not preserve communications. Plaintiffs reserve the right to raise those failures with the Court and seek appropriate relief. We note them here because a child or teenager losing or replacing their phone pales in comparison to the multiple failures by these sophisticated Defendants with legion in-house and litigation counsel. As Plaintiffs' co-lead counsel clarified on the same call referenced by Defendants, it is important to ensure evenhandedness concerning preservation. *Finjan, Inc. v. Juniper Network, Inc.*, 2021 WL 75735, at *3 (N.D. Cal. Jan. 9, 2021) (confirming that "the rule of law embodies evenhandedness.").

Defendants' demands are fundamentally unfair and a patent attempt to strongarm Plaintiffs. The time will come when the non-bellwether Plaintiffs will have their opportunity to have their stories told and prove up their injuries. When that time comes, if Defendants believe they have actual facts showing actual spoliation of relevant data, they can try to seek appropriate relief. But there is no record, let alone legal basis, for Defendants to burden the non-bellwether Plaintiffs now with forensically imaging each of their primary devices. Nor is there any basis to demand proof that each non-bellwether Plaintiff was appropriately advised of their duty to preserve relevant evidence. Defendants' demands are an extraordinary overreach that threatens to distract and divert resources from discovery of actual, relevant facts as the parties finally enter the fact deposition phase in this case. Defendants' demands should be denied.

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¹³ Given the impact this issue would have on the JCCP (where there are over 1,700 personal injury cases and, therefore, where the costs and burden of forensic imaging, replacement phones, and CSAM scanning is even more extreme than it already would be for the MDL non-bellwethers), the JCCP Plaintiffs respectfully submit that Judge Kuhl should address Defendants' demands as to the JCCP plaintiffs, or be consulted before any forensic imaging is ordered for JCCP non-bellwether Plaintiffs.